



Jacksonville District Regulatory Transformation Workshop

MAY
14 -15
2025

REGULATORY REQUEST SYSTEM

Regulatory Priority:
Innovation



U.S. ARMY

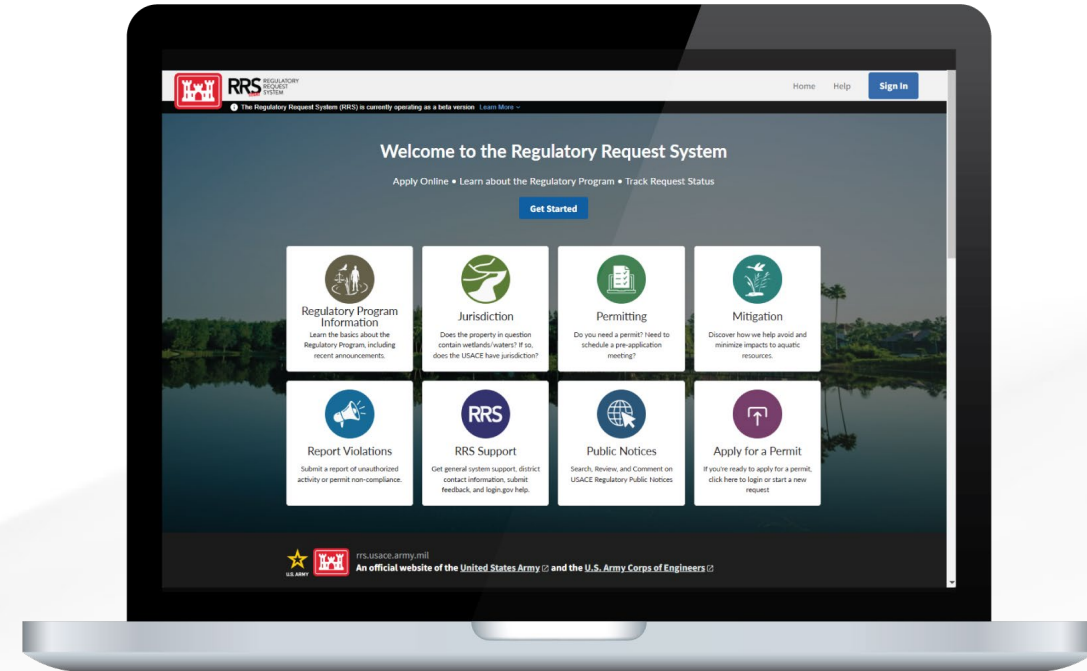


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Regulatory Request System (RRS)

- **What is it?** A *NEW* national online application portal and management platform which provides general information on the Regulatory Program and allows users to submit pre-application meeting requests, jurisdictional determination requests and individual and general permit applications, saving time and reducing the need for paper-based submissions.
- Applicants can also track the status of their requests using a user-friendly dashboard. Users are required to create an account using Login.gov to submit online requests and to receive status updates.



What's next? Adding new capability to include Joint Permit Applications.

Access RRS at rrs.usace.army.mil.

Link to RRS promo video: <https://www.youtube.com/watch?v=WZHU3cE3c8>



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RRS Benefits



Utilizes modern technology.

Removes burden associated with the preparation and mailing of paper applications.



Streamlined and efficient.

Reduces some of the effort associated with processing applications and data entry.



More transparent and improves response times.

Utilizes auto generated emails to include project numbers and contact information and a user-friendly dashboard so users can track the status of requests.



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RRS Release Schedule

January 2024 – Phase 1(a) ✓

- General Regulatory Information
- Preapplication Requests
- Jurisdictional Determination Requests
- User Dashboard

May 2024 – Phase 1(b) ✓

- Permit Application Requests

December 2024 – Phase 2 ✓

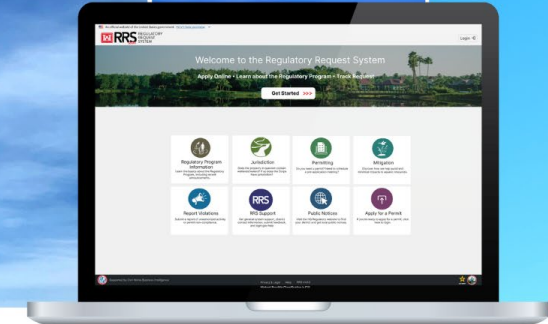
- Public Notice Comments Module
- Other Enhancements

CY 2025 – Phase 3

- Joint Permit Applications
- Other Enhancements



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RRS beta REGULATORY REQUEST SYSTEM

Streamline the permitting
process with the
Regulatory Request System (RRS)
— your new online platform for
permit applications.

**Online Permit Applications
Available NOW!**

Learn more at: rrs.usace.army.mil



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Additional Enhancements

What's Next?

- Joint Permit Applications
- External Agency Role and Functionality
- Expanded dashboard for improved tracking and status updates
- Submittal of multiple requests at once
e.g. delineation report & permit application request
- Request Additional Information
- Bulk Upload
- Modification Requests (Versioning)



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Additional Information

- Users are required to create an account using **Login.gov** to submit online requests and to receive status updates.
- **RRS is optional.** Applicants can still submit permit requests and supporting information by traditional mail or emailing electronic submittals to the appropriate regulatory office.
- **Beta** allows us to add capability while continuing to implement fixes and make improvements based on user feedback.
- **Feedback** from users is essential to make RRS the best it can be! Feedback can be provided at rrs@usace.army.mil.



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Questions?

rrs.usace.army.mil/rrs



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